



6 Sept 2022

Dear Parent/Guardian

### **Re: 84 and 83 buses this morning**

As you may be aware unfortunately there were a couple of issues with Reading Buses this morning.

The 84 Reading bus broke down this morning en-route to school. Reading buses did send out an alternative bus in due course.

The 83 Reading bus was at full capacity and Reading Buses put on an additional bus to collect these students shortly after the departure of the initial 83.

**We would like to make you aware that Reading buses are planning for an additional bus to run with the 83 service for the rest of this week, AM and PM journeys, commencing from school pick-up this afternoon.** Reading Buses are advising that pupils spread the boarding on either 83/84/83ADDITIONAL for their journeys through Caversham Park as this will help loadings.

Please can we ask that if your child boards the 83 or 84 bus, that you have a dialogue with them this evening so that they are aware of the situation and what they need to do.

Reading buses are in discussions as to the plan for the 83 going forward and we will share updates with you when we have more information.

Please do accept our apologies for the above, this was out of our control however Reading buses did take steps to remedy the situation regarding the 83 and 84 as soon as they were aware.

### **Re: Bus passes**

Some parents have also contacted us regarding bus passes not arriving. As you will no doubt be aware, all bus pass applications are made through Bright Futures For Children. Link as follows - [School transport - Brighter Futures For Children](#). Do contact them in the first instance to deal with your query. Bus drivers are aware that some students have not received their bus passes so there will be a period of grace for the rest of this week and next. After this any student without a bus pass will be expected to pay for their journey.

Yours sincerely

School Office