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7 November 2019

Dear Parent/Guardian

ParentPay and Cashless Catering

Thank you to those of you who have already activated ParentPay and a reminder to those of you who have not that your child's account needs to be activated by tomorrow, our cashless catering service goes live from Friday 8 November 2019.

ParentPay have advised us that there has been a system issue and no payments can be uploaded today. Please wait until tomorrow morning to add funds to the account. We have been assured by ParentPay that any uploaded payments that cannot currently be seen, will be showing on your child's account by tomorrow.

If you are still having issues tomorrow, please call the main school reception and ask for Amanda Blackall or email <u>meceparentpay@maidenerleghchilternedge.co.uk</u>

Yours faithfully

Maiden Erlegh Chiltern Edge